

Cost Estimate of Election Campaign Proposal

Publication date:	2019-09-22	
Short title:	Clearing the Backlog of Veterans' Benefit Applications	
Description:	Increasing staffing levels to clear the backlog of applications for the veterans' disability benefits within 24 months.	
Operating line(s):	Operating and capital expenses	
Data sources:	<u>Variable</u>	<u>Source</u>
	Received and completed disability benefit applications	Veterans Affairs Canada
	Salaries	Program and Administrative Services collective agreements
	Number of benefit adjudicators for 2017-2018	Office of the Veterans Ombudsman
Estimation and projection method:	The estimated number of pending applications at the beginning of the 2020-2021 fiscal year was projected using historical monthly data on the number of applications received and completed. The number of employees needed to clear the backlog in 24 months was estimated using the historical ratios of cases completed by employee. Total salary costs were calculated using salary information from collective agreements. The total costs also include employee benefits and overhead costs.	
Uncertainty assessment:	The estimate has moderate uncertainty. The number of applications received can vary and is demand driven. The productivity of employees can also vary based on the complexity of claims, and the speed at which necessary documents are received and completed. There is no expected behavioral effect.	

Cost of proposed measure

\$ millions	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025	2025-2026	2026-2027	2027-2028	2028-2029
Total cost	-	25	26	-	-	-	-	-	-	-

Notes:

Estimates are presented on an accruals basis as would appear in the budget and public accounts.

Positive numbers subtract from the budgetary balance, negative numbers contribute to the budget balance.

"-" = PBO does not expect a financial cost